



Care Corner Annual Report 2010/2011

Loving & Caring for the Community

Celebrating *30* years of CARE + LOVE
1981~2011

In Faithful Service

CARE CORNER FAMILY SERVICE CENTRE (WOODLANDS)



Care Corner Family Service Centre (Woodlands)

Blk 345 Woodlands Street 32
#01-198 Singapore 730345
Tel: 6362 2481
wl.fsc@carecorner.org.sg

Care Corner Educational Therapy Service

c/o Blk 149 Lorong 1 Toa Payoh
#01-963 Singapore 310149
Tel: 6259 8683
ets@carecorner.org.sg

Care Corner Student Care Centre (Woodlands)

Blk 321 Woodlands Street 32
#01-227 Singapore 730321
Tel: 6269 5784/ 6369 3228
wl.scc@carecorner.org.sg

Care Corner Student Care Centre (Marsiling Pri Sch)

Marsiling Primary School
31 Woodlands Centre Road
Singapore 738927 Tel: 6366 1129
mps.scc@carecorner.org.sg

CARE CORNER FAMILY SERVICE CENTRE (WOODLANDS) was registered under the Societies Act in Singapore on 3 November 1997 and registered under the Charities Act on 31 October 1998. The Society is a full member of the National Council of Social Service, has an Institution of a Public Character (IPC) status, and is in full compliance with the Code of Governance.

Unique Entity Number (UEN): S97SS0154L
Registered Address: Block 345 Woodlands Street 32, #01-198, Singapore 730345
Independent Auditor: Ng, Vun & Company, Certified Public Accountants
Banker: Oversea-Chinese Banking Corporation Ltd
Principal Activities: To provide case management and counselling services to individuals and families in distress, information and referral services for individuals requiring social welfare support, children and youth activities, link social and community organisations, conduct public education and awareness programmes for strengthening family life, as well as develop and manage volunteers to support the society's programmes.

STAFFING

Manager	1
Social Worker	11
Counsellor	4
Programme Personnel (including Social Work Assistant)	12
Teacher (Student Care)	13
Administrative Personnel	9
Cleaner/Cook	5
Total	55

Salary Range (\$)	1 to 20,000	20,001 to 40,000	40,001 to 60,000	60,001 to 80,000	80,001 to 100,000	Total
No. of Staff	24	18	10	2	1	55

Note:

Mr Michael Ng Choon Chuan has replaced Mr Isaac Koh Poo Huat as Assistant Treasurer of the Society with effect from 21 April 2011.

PATRON'S MESSAGE



Gan Kim Yong
Minister, Ministry of Health

“Care Corner has consistently delivered dedicated services through its 24 centres, not just providing direct assistance, but also in forming a bridge between needy individuals and available resources...”

Care Corner was inspired by the desire to reach out and help those less privileged.

As the organisation enters into its 30th year of service, I am glad to note that the zeal and passion of the staff have been unwavering all through the years. Care Corner has consistently delivered dedicated services through its 24 centres, not just providing direct assistance, but also in forming a bridge between needy individuals and available resources such as donors and various partners-in-service who shared a common purpose of wanting to come together to help the less fortunate.

I commend the Management and the team at Care Corner for their dedication and commitment in serving the community, and on the impact that they have made to the community!

FAMILY SERVICE CENTRE (WOODLANDS) MANAGEMENT COMMITTEE

CARE CORNER FAMILY SERVICE CENTRE (WOODLANDS)



VICE-PRESIDENT
Daniel Ang Yew Tiong

SECRETARY
Li Hsiao Yuan

TREASURER
Chan Wah Tiong

PRESIDENT
Ang Boon Kiat

ASSISTANT TREASURER
Michael Ng Choon Chuan

MEMBERS
Lim Hai Yian
Steven Ng Keng Kwee
Puah Chee Seng (Rev)
Philip Wong Toon Suan

CARE CORNER SUB-COMMITTEES

AUDIT COMMITTEE

Chairperson Ang Boon Kiat
Members Wong Hwa Cheong
Phillip Wong Toon Suan
Management Rep. Lye Fei
Judy Seow
Secretariat Agnes Chia

FINANCE COMMITTEE

Chairperson Chan Wah Tiong
Members Ong Keng Tian
Pang Hoe Sang
Michael Ng Choon Chuan
Wilson Tan Siang Hwa
Management Rep. Lye Fei
Secretariat Judy Seow

HUMAN RESOURCE COMMITTEE

Chairperson Li Hsiao Yuan
Members Lim Khay Tham
Daniel Ang Yew Tiong
Tan Kia Jin
Management Rep. Lye Fei
Secretariat Sarah Ng (till 8 July 2011)
Vincent Teo (w.e.f. 3 May 2011)

COMMUNICATIONS COMMITTEE

Chairperson Dolly Goh
Members Michael Ng Choon Chuan
Raymond Kwok Kin Teng
Phillip Wong Toon Suan
Richard Cheung Teck Cheong
Management Rep. Lye Fei
Secretariat Audrey Choo

PROGRAMME & SERVICES COMMITTEE

Chairperson Laurence Wee Yoke Thong
Members Benjamin Teoh Soon Beng
Wilson Tan Siang Hwa
Roger Tan Kia Hock
Management Rep. Lye Fei
Secretariat Audrey Choo

BUILDING COMMITTEE

Chairperson Raymond Woo Kok Chew
Members Ong Keng Tian
Pang Hoe Sang
Roger Tan Kia Hock
Management Rep. Lye Fei
Grace Lee
Secretariat Audrey Choo

PRESIDENT'S MESSAGE



Ang Boon Kiat

Having assumed this role for the past one year, it has been a privilege to partner and witness the good works that Care Corner FSC(Woodlands) has been doing in touching the many lives in the Marsiling area.

The FSC has grown steadily since 1997 and is now well known among the community for its services and as a refuge for the poor and needy. Praise be to God, we will continue to faithfully lead, empower and serve our many clients as they go through the daily trials in life. As we carry on this service journey year after year, we will rise up to meet the needs and challenges in the community and continue to stay relevant.

I would like to thank all the staff at the Centre for their unwavering passion in this work, and for going the extra mile for all clients. I am confident that the Lord will indeed bless all of you as you bless others with your life. Special thanks also to MCYS, NCSS, donors, volunteers and sponsors for their wonderful support and recognition of our outreach efforts!

May God bless you and your family as we continue to serve in the new financial year!

"Therefore, my beloved brethren, be steadfast, immovable, always abounding in the work of the Lord, knowing that your labour is not in vain in the Lord."

- 1 Corinthians 15: 58

CENTRE DIRECTOR'S MESSAGE

Thanks be to God, FY10/11 was indeed a year of growth and change for Care Corner FSC (Woodlands)!

The growing need for services from the Marsiling community saw new cases increase by 7% to 510 compared to the previous year. Enhanced Step-Up Programme was extended to 3 secondary schools, and Shelter cases doubled to 71 cases with more referrals from MCYS. There was a drop in Mandatory Family Violence ('FV') cases but an increase in non-mandatory FV Police referred cases due to our increased close collaboration with the Police.

To support the increased casework and counselling needs, FSC staff strength grew to 26 headcount! We also consolidated our services by ceasing the Learning Bees Programme in line with NCSS' direction for Community Service Programmes, and engaged Touch Young Arrows to run the tuition programmes at our student care centre. Our FSC was renovated to increase sitting capacity to 24 staff, and counselling rooms were increased to six. We were excited over these changes as the increased resource capacity allowed us to serve our clients' needs more effectively. I take this opportunity to thank all our staff who had worked relentlessly to serve clients. Also, thanks to all our Management Committee, stakeholders, volunteers, donors and well wishers for their continued support!

Our Lord says in John 15:16, *"I chose you, and appointed you that you would go and bear fruit, and that your fruit will remain."* May we continue to be faithful to the Lord in the coming year to serve our clients and reach out to touch more lives!



Daniel Chien Tiaw Huat

SUMMARY OF BENEFICIARIES

COMMUNITY OUTREACH BY CARE CORNER

	BENEFICIARIES	VOLUNTEERS
Care Corner Singapore Ltd: CCSS and Children's Bursary	551	55
Care Corner Counselling Centre	24,052	145
Care Link	323	25
*Care Corner Family Service Centres (FSCAM, FSCQT, FSCTP & FSCWL)	34,112	320
Care Corner - Teck Ghee Youth Centre	802	50
TOTAL OUTREACH	59,840	595

* CARE CORNER FAMILY SERVICE CENTRES

		FSCAM	FSCQT	FSCTP	FSCWL	TOTAL
Direct Clients	Casework & Counselling	1,405	905	798	1,123	4,231
	Information & Referral	1,106	1,398	983	810	4,297
	Children Programme	21	58	45	150	274
	Youth Programme	78	74	25	61	238
	Elderly Programme	0	121	478	0	599
	Destitute Programme	0	0	415	0	415
	Prison Family Programme	0	0	0	651	651
	Education Therapy Service	0	0	0	538	538
	New Rainbow Support Group	0	30	0	0	30
	Free Legal Consultation	0	0	16	35	51
	Sub Total	2,610	2,586	2,760	3,368	11,324
Indirect Clients	Casework & Counselling	1,405	726	798	1,123	4,052
	Children Programme	21	58	45	150	274
	Youth Programme	78	25	25	628	756
	Elderly Programme	0	121	478	0	599
	New Rainbow Support Group	0	15	0	0	15
	Sub Total	1,504	945	1,346	1,901	5,696
Public Education	Family Life Education	0	10	319	127	456
	Community Outreach Programme	1,300	4,865	7,962	2,509	16,636
	Sub Total	1,300	4,875	8,281	2,636	17,092
	Total	5,414	8,406	12,387	7,905	34,112

NO. OF ACTIVE FSC VOLUNTEERS

	FSCAM	FSCQT	FSCTP	FSCWL	TOTAL
Active Volunteers Involved	83	119	76	42	320

ABBREVIATION

FSCAM: Care Corner Family Service Centre (Admiralty)

FSCTP : Care Corner Family Service Centre (Toa Payoh)

FSCQT : Care Corner Family Service Centre (Queenstown)

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CASEWORK & COUNSELLING REPORT

TOTAL NO. OF FSC CASES	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSCTP	FSCWL	
Cases Brought Forward from FY2009/2010	742	465	460	613	2,280
New Cases Opened	663	440	338	510	1,951
Total FSC Cases in FY2010/2011	1,405	905	798	1,123	4,231
Closed Cases	561	297	262	541	1,661
Cases Carried Forward to FY2011/2012	844	608	536	582	2,570



SOURCE OF REFERRALS	NO. OF CASES				
	FSCAM	FSCQT	FSCTP	FSCWL	TOTAL
Personal Contacts	231	158	75	130	594
Other FSCs/VWOs	67	55	58	78	258
Community Development Councils	28	30	57	71	186
Ministry of Community Development, Youth and Sports	45	63	39	19	166
Police	107	25	5	24	161
Education Institutions	85	7	8	21	121
Grassroots Organisations	33	3	35	23	94
Health Facilities	19	33	12	20	84
Other Government Organisations	14	10	19	24	67
Media	10	8	2	18	38
Courts	3	6	1	17	27
National Council of Social Service	7	3	2	10	22
Religious/Clan Organisation & Help Groups	7	5	1	5	18
Others	7	34	24	50	115
Total	663	440	338	510	1,951

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TOP 5 PRESENTING ISSUES at Care Corner FSCs

Casework & Counselling

TOP	Care Corner FSC (Admiralty)	Care Corner FSC (Queenstown)	Care Corner FSC (Toa Payoh)	Care Corner FSC (Woodlands)	TOTAL Care Corner FSCs
1	Financial Issues 32%	Financial Issues 29%	Financial Issues 70%	Financial Issues 44%	Financial Issues 41%
2	Juvenile Delinquency (GP/BPC) 13%	Family Violence (Specialist – 'Project StART') 21%	Family Violence (Mandatory) 8%	Housing/Shelter 14%	Marital Issues 7%
3	Enhanced STEP-UP 11%	Marital Issues 10%	Housing/Shelter 7%	Healthy Start Programme 8%	Housing/Shelter 6%
4	Parenting/Child Management 11%	Family Violence (Mandatory) 10%	Parenting/Child Management 7%	Marital Issues 6%	Parenting/Child Management 6%
5	Marital Issues 9%	Family Conflict 6%	Marital Issues 3%	Family Violence (Non-Mandatory) 5%	Family Violence (Mandatory) 6%

NO. OF CASES

PRESENTING ISSUES	FSCAM	FSCQT	FSCTP	FSCWL	TOTAL
Financial	211	128	235	226	800
Marital	57	44	9	30	140
Housing/Shelter	16	14	23	71	124
Parenting/Child Management	70	9	23	21	123
Family Violence (Mandatory)	34	44	26	10	114
Family Violence (Specialist 'Project StART')	0	94	0	0	94
Juvenile Delinquency (GP/BPC)	84	0	0	0	84
Family Violence (Non-Mandatory)	27	21	6	27	81
Enhanced STEP-UP (A & B)	73	0	0	0	73
Family Conflict	17	25	5	20	67
Mental Health	33	11	1	11	56
Interpersonal	19	19	5	9	52
Healthy Start Programme	0	0	0	43	43
Youth	12	3	2	20	37
Elderly	4	12	2	10	28
Employment/Career	2	4	0	6	12
Health	0	4	0	1	5
School	0	3	0	0	3
Others	4	5	1	5	15
Total	663	440	338	510	1,951

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CASEWORK & COUNSELLING REPORT (Continued)

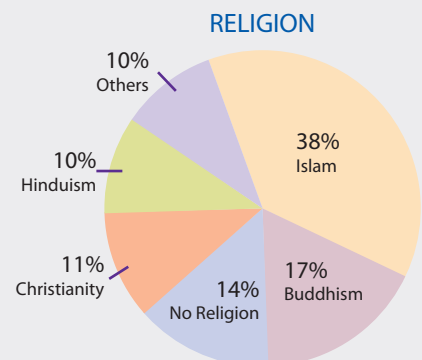
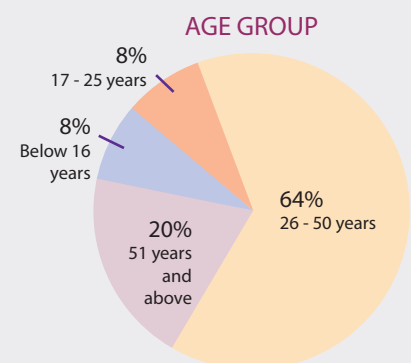
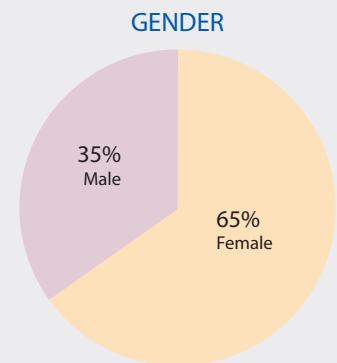
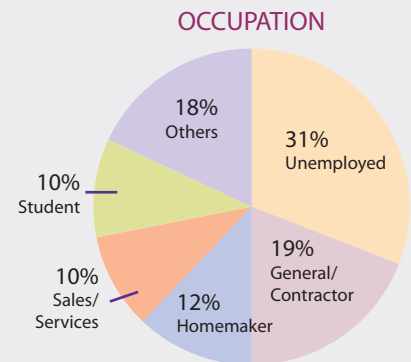
CLIENT DEMOGRAPHICS

OCCUPATION	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Unemployed	140	116	172	176	604
General/Contractor	97	64	85	127	373
Homemaker	77	64	23	73	237
Sales/Services	83	58	20	34	195
Student	160	17	5	11	193
Professional/Executive	54	47	15	32	148
Administrative/Clerical	36	21	8	26	91
Retiree	3	22	7	5	37
Self-employed	8	1	3	9	21
Production	2	2	0	14	18
National Service	2	0	0	1	3
Others	1	28	0	2	31
TOTAL	663	440	338	510	1,951

GENDER	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Female	425	278	215	347	1,265
Male	238	162	123	163	686
TOTAL	663	440	338	510	1,951

AGE GROUP	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Below 16 years	151	9	1	1	162
17 - 25 years	55	24	22	57	158
26 - 50 years	400	272	215	357	1,244
51 years and above	57	135	100	95	387
TOTAL	663	440	338	510	1,951

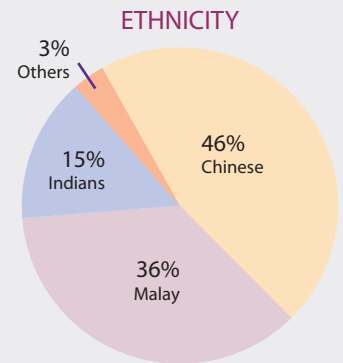
RELIGION	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Islam	272	127	135	216	750
Buddhism	126	81	36	95	338
No Religion	104	70	58	42	274
Christianity	53	65	42	38	198
Hinduism	52	52	48	39	191
Taoism	33	13	5	24	75
Catholicism	12	28	12	9	61
Others	11	4	2	47	64
TOTAL	663	440	338	510	1,951



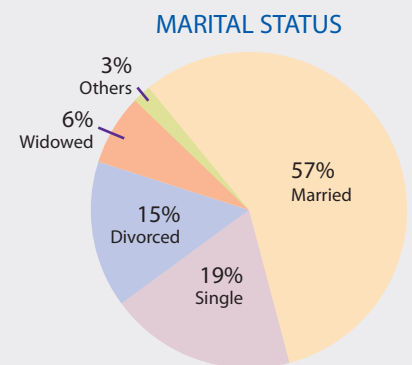
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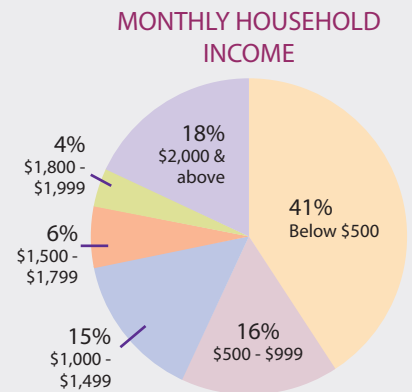
ETHNICITY	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSCTP	FSCWL	
Chinese	320	228	133	223	904
Malay	251	115	124	208	698
Indians	77	73	76	70	296
Others	15	24	5	9	53
TOTAL	663	440	338	510	1,951



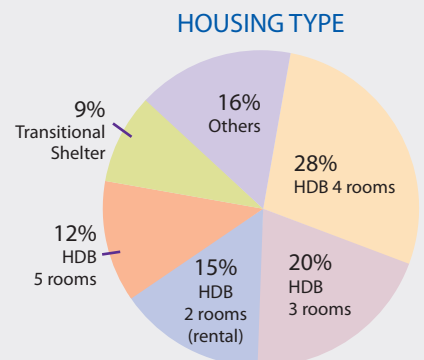
MARITAL STATUS	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSCTP	FSCWL	
Married	350	267	188	299	1,104
Single	204	79	32	63	378
Divorced	68	55	81	91	295
Widowed	19	25	24	41	109
Separated	22	11	11	16	60
Cohabiting	0	3	2	0	5
TOTAL	663	440	338	510	1,951



MONTHLY HOUSEHOLD INCOME	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSCTP	FSCWL	
Below \$500	113	223	166	301	803
\$500 - \$999	93	60	57	93	303
\$1,000 - \$1,499	119	45	64	65	293
\$1,500 - \$1,799	66	17	14	23	120
\$1,800 - \$1,999	44	15	9	2	70
\$2,000 - \$2,499	46	8	8	7	69
\$2,500 - \$2,999	40	25	5	8	78
\$3,000 - \$3,999	55	25	14	11	105
\$4,000 and above	87	22	1	0	110
TOTAL	663	440	338	510	1,951



HOUSING TYPE	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSCTP	FSCWL	
HDB 1 room (rental)	37	24	36	42	139
HDB 2 rooms (rental)	41	96	141	7	285
HDB 3 rooms	44	162	60	124	390
HDB 4 rooms	344	41	40	127	552
HDB 5 rooms	123	34	6	65	228
HDB Executive Apartment	16	6	2	1	25
Condominium	18	13	1	5	37
Landed Property	1	8	1	3	13
Transitional Shelter	37	17	42	71	167
Homeless	1	4	0	0	5
Others	1	35	9	65	110
TOTAL	663	440	338	510	1,951




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INFORMATION & REFERRAL REPORT

OUTCOME	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Linked to Appropriate Services in a Timely Manner	830	535	443	704	2,512
Information Given Only	272	798	470	44	1,584
Referred Out	4	65	70	62	201
Total	1,106	1,398	983	810	4,297



SOURCE OF REFERRALS	NO. OF CASES				TOTAL
	FSCAM	FSCQT	FSTCP	FSCWL	
Personal Contacts	539	626	300	225	1,690
Other FSCs/VWOs	131	124	137	119	511
Police	103	106	50	67	326
Community Development Councils	74	48	78	104	304
Media	22	142	49	50	263
Grassroots Organisations	73	10	92	35	210
Education Institutions	35	57	27	31	150
Ministry of Community Development, Youth and Sports	18	73	31	28	150
Other Government Organisations	50	15	0	57	122
Health Facilities	21	47	20	24	112
Religious/Clan Organisations & Help Groups	7	14	14	22	57
National Council of Social Service	16	9	5	22	52
Courts	5	15	14	16	50
Others	12	112	166	10	300
Total	1,106	1,398	983	810	4,297

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TOP 5 PRESENTING ISSUES at Care Corner FSCs

Information & Referral

TOP	Care Corner FSC (Admiralty)	Care Corner FSC (Queenstown)	Care Corner FSC (Toa Payoh)	Care Corner FSC (Woodlands)	TOTAL Care Corner FSCs
1	Financial Issues 40%	Financial Issues 20%	Financial Issues 46%	Financial Issues 43%	Financial Issues 35%
2	Family Violence (Non-Mandatory) 11%	Volunteering 13%	Housing/Shelter 10%	Housing/Shelter 14%	Family Violence (Non-Mandatory) 10%
3	Parenting/Child Management 10%	Family Violence (Non-Mandatory) 13%	Marital Issues 8%	Family Violence (Non-Mandatory) 10%	Marital Issues 9%
4	Marital Issues 10%	Marital Issues 10%	Parenting/Child Management 7%	Marital Issues 8%	Housing/Shelter 7%
5	Interpersonal Issues 7%	Community Resources/Social Services 9%	Centre's Services/Activities 5%	Parenting/Child Management 5%	Parenting/Child Management 6%

NO. OF CASES

PRESENTING ISSUES	FSCAM	FSCQT	FSCTP	FSCWL	TOTAL
Financial	441	283	448	352	1,524
Family Violence (Non-Mandatory)	117	177	41	80	415
Marital	106	140	74	67	387
Housing/Shelter	63	38	98	112	311
Parenting/Child Management	111	34	68	42	255
Volunteering	21	186	4	0	211
Family Conflict	40	77	48	42	207
Interpersonal	82	50	45	19	196
Community Resources/Social Services	3	119	28	3	153
Centre's Services/Activities	14	51	52	0	117
Youth	21	26	12	41	100
Mental Health	36	31	10	20	97
Elderly	10	39	30	13	92
Marriage Preparation Programme	0	43	0	0	43
Family Violence (Mandatory)	0	32	3	0	35
Employment/Career	5	15	9	6	35
Health	1	13	13	2	29
School	0	7	0	3	10
Others	35	37	0	8	80
Total	1,106	1,398	983	810	4,297

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PROGRAMMES & SERVICES

Casework & Counselling

A total of 1,123 clients were served in FY10/11, with new cases opened increasingly by 7% to 510 cases. Financial cases (44%) was the main presenting issue, a slight 2% decrease from the previous year. Housing/Shelter cases (14%) overtook Healthy Start Programme cases (8%) as the second largest presenting issue. Personal Contacts (25%) was again the main source of referrals.

Enhanced Information & Referral ('I&R')

There were 810 I&R cases, 22% less than the previous year. The main two presenting issues were Financial (43%), and Housing/Shelter (14%) issues.



Various Assistance and Activities in FY10/11

- 1,187 were supported by the Prison Family Programme;
- 629 students received School Pocket Money Fund;
- 538 benefitted from the Educational Therapy Service;
- 408 received aid from the Poor & Needy Fund;
- 330 clients received food rations;
- 174 were supported through the Healthy Start Programme;
- 61 students participated in the Youth Inn activities;
- 35 received Free Legal aid; and
- 8 couples attended the Marriage Preparation Programme.

Community Outreach & Networking

The annual Marsiling Racial Harmony & Community Day held on 7 August 2010 once again provided a platform to publicise the Family Service Centre's ('FSC') services to residents. Further publicity of the Centre's services was also conducted through the distribution of 5,000 pocket-sized 2011 calendars containing the FSC's services and contact information for residents. Through FY10/11, the Centre continued to work closely with the Ministry, community partners and other help agencies to expand our reach to poor and needy residents in the vicinity.



In March 2011, a total of 54 needy families were most blessed to receive a one-off donation of \$1,000 per family, sponsored by a very generous anonymous donor. The donation presentation event, named "Love Blessings", was graced by Mr Hawazi Daipi, Member of Parliament for Sembawang GRC (Marsiling Branch).



To Have a Roof over Their Heads

Due to a family conflict, Jane (not her real name), her husband and 2 children had to live with 10 other relatives in a one-room rental flat. As it was extremely difficult to live in the flat with so many people, Jane and her family resorted to sleeping in the back of her husband's company van every night. She then decided to approach the Centre for financial and shelter assistance.

Being unemployed and having to take care of her young children, Jane was under a very tight budget. The Centre proceeded to assist her in placing her 2 children at Care Corner Student Care Centre (Woodlands) while she sought employment.

With the help of a written appeal to the HDB by the Centre, Jane successfully attained an Interim Rental flat in less than 2 months. She also soon received news of employment and began work in February 2011, four months after she first sought assistance. The Centre supported her in the adjustment period through an appeal to reduce her children's student care centre fees, and by working on short term and medium term goals with Jane during her sessions. Jane is grateful to the Centre for "supporting her amidst her tough period" and for providing professional help with regards to her housing appeal. She is now able to manage on her own.

Healthy Start Programme ('HSP')

Another two new rental blocks in Champions Way added to an increase in the number of referrals and cases opened for the year. This 5th year of operations of the Integrated HSP supported a total of 174 low-income families who had young 'high-risk' children (aged infancy to 6 years old), providing them avenues to reach their full learning potential. Two rounds of Group Triple P were conducted, as well as a new Single Mummies' Support Group to meet the needs of single mothers through a common platform. Closer working relationships were fostered with MCYS and external consultants, as the functions of HSP was further improved through in-house evaluations.



Once again, special acknowledgement was to be made to SCA Hygiene Singapore Pte Ltd for their 6th year of continuous support in the donation of diapers for these young families with infants and toddlers!



Prison Family Programme

In FY10/11, 45 runs of Prison Family Programme at the Changi Men's Prison Cluster B were conducted, reaching out to 1,187 male inmates and their immediate family members. The main thrust of the

Programme was to give inmates and their families opportunities to reflect, forgive, reconcile and to work towards reintegrating together as a whole family once again. This Programme was funded by the Singapore Prison Service.

Marriage Preparation Programme

This Programme was attended by 8 couples, and conducted mainly on Saturdays totalling 9 hours for each individual couple. Topics covered included: roles and responsibilities in marriage, communication, conflict management, finance, intimacy, family planning and personality traits.



Youth Inn

Sixty-One secondary level students from low-income or dysfunctional families were supported by Youth Inn, which comprised of mentoring sessions, monthly recreational and psycho-educational outings, holiday programmes (such as camps and leadership workshops) and a drop-in component.

This Programme ceased on 31 March 2011 as its programme contents were incorporated into the Hi-Five Enhanced STEP-UP Programme, a school based social work programme which started in April 2011.



Being Hopeful of the Future

Sarah (not her real name) approached our Centre in August 2010 seeking financial assistance. She had married a man from a different religious background and moved to Malaysia to live with him.

After the birth of her first child, she moved back to Singapore to seek help from her parents for her son's caregiving and expenses, as her son suffered from various health issues such as hypertension, a hole in the heart, and hearing problems.

Living with her family again after several years was not easy for Sarah. Her family disapproved of her husband due to the differences in religions and his inability to secure a full time job. He also had to live in Malaysia – away from Sarah and her son. She shared with her social worker that she found it overwhelming to cope with her financial difficulties and family problems alone.

The Centre's social worker applied for 3 months of financial assistance to help alleviate Sarah's financial situation. She was also nominated to be a recipient of the Centre's "Love Blessing 2011" event, where she received a one-off \$1,000 donation from an anonymous donor.

Overtime her son's health improved. With the cash assistance and a renewed religious focus, she had a better motivation to work, and began to cope better financially. Sarah began to pray and seek God whenever she felt worried and anxious about her husband being unemployed and separated from her. She had found renewed hope in carrying on despite the challenges in life still ahead.



Care Corner Student Care Centres: SCC(Woodlands) and SCC(Marsiling Pri Sch)

In another colourful and enriching year of operations, SCC (Woodlands)'s before-after school care service provided holistic development care to students aged 7 to 14 years old, and served a total of 112 students with an average enrolment of 95 students. Forty-two per cent of the students from the poor and needy strata received MCYS subsidies.

The first full year of operations for SCC(Marsiling Pri Sch), a school-based student care centre at Marsiling Primary School, saw a total of 56 students being served. Average enrolment for FY10/11 was 30 students. Those receiving MCYS subsidy formed 60% of the student enrolment.

Combined SCC Events

Thirty student were invited to a CAAS Aviation Community Charity Movie Premier on 27 November 2010, for an eco-friendly message show entitled "Sammy's Adventures: The Secret Passage" at Shaw Theatres Bugis. At the show, students

were delighted to receive a food treat of popcorn, snacks, and drinks.

Needy students at the SCC were also treated to a special Toy Run Christmas Party in December 2010, organised and sponsored by the Harley Owners Group ('HOG'). The children boarded the Singapore Flyer with the HOG members to enjoy an enriching session of storytelling. They then had a sumptuous lunch buffet complete with presents and goodie bags. The students were visited by the HOG members again in March 2011, as the members were there to make a donation of \$2,500 towards the SCC(Woodlands) Bursary Fund. A Harley Motorcycle Art Competition was then held and prizes were awarded to the winning students. The SCC students reciprocated their appreciation to the HOG team with songs and dance items.

The SCC Family Day 2010 was held at Changi Village Hotel on 11 December 2010. Parents and children from both SCC centres came together for an entertaining mini concert put up by the SCC students. Bonding games and activities were specially organised to help foster stronger family bonds between family members.

Learning to Cope in the Face of Difficulties

Sam (not his real name) had been suffering from asthma for five years, and as a result lost his job. He had 3 children to feed and debts to clear. His wife's salary, together with his salary from working odd jobs was not sufficient to support the household expenses. Feeling like a failure as a father, Sam visited the Centre after being referred over from another FSC.

While helping Sam to apply for School Pocket Money Fund (SPMF) for his son, the social worker realised that his son needed help academically. Sam's son was then enrolled in Care Corner Student Care Centre (Marsiling Pri Sch) with a partial waiver of fees.

However, things took a turn for the worse when Sam's asthma condition worsened and he was not even able to work odd jobs. He decided to take his son out of the student care centre as he could not afford the fees after the waiver period ended.

With much encouragement and support from the social worker, Sam began to find solutions to his problems. He was able to train his son to be more independent in his studies. Sam also managed to find full-time employment. As Sam's family was able to cope on their own, he decided to stop all forms of formal assistance. He expressed gratitude towards the help given to his family as he now "could manage better" and is hopeful of what the future has in store for him.

Educational Therapy Service ('ETS') - Specialist Programme

Children aged 5 to 13 years old with special learning needs, were provided specialised learning support to help them improve in their basic academic skills and cognitive functioning, so as to achieve their potential and succeed in daily learning and living.

The children were referred mainly from CDAC, schools and children clinics, and had a range of learning difficulties and conditions such as: Attention Deficit Hyperactivity Disorder ('ADHD'), Dyslexia, Autism Spectrum Disorder ('ASD'), Sensory Processing Disorder ('SPD'), Central Auditory Processing Disorder ('CAPD'), Dyspraxia, Cerebral Palsy, Down Syndrome, Global Developmental Delay ('GDD'), as well as difficulties in attention, reading, writing, spelling and Mathematics.

Services rendered through the KidsBright Programme and Specialist Tuition benefitted 538 children and their parents.



DISCLOSURE REPORT

The Statement of Accounts were authorised for issue on 13 July 2011 by the Board, and is enclosed with this Annual Report in a CD. The accompanying notes to the audited accounts form an integral part of these financial statements. A copy of the full set of accounts may also be downloaded from our website: www.carecorner.org.sg.

1. RESERVE POLICY

In keeping with the recommendations from the National Council of Social Service, the Society's Reserve Policy is to retain not more than 5 years of its total operating expenditure.

2. RESERVE POSITION

	FY10/11	FY09/10	% Increase/ Decrease
Unrestricted Funds (Reserves)	1,520,621	1,388,578	10%
Restricted / Designated Funds:	250,627	152,261	65%
- Asset Capitalisation Reserve	34,797	42,551	-18%
- Bursary Fund	7,119	15,240	-53%
- Designated Project Fund	42,000	0	
- Poor & Needy Fund	84,801	9,982	750%
- School Pocket Money Fund	81,910	84,488	-3%
TOTAL FUNDS <i>(Includes unrestricted, restricted / designated funds)</i>	1,771,248	1,540,839	15%
Ratio of Reserves to Annual Operating Expenditure	0.7	0.8	

3. RELATED PARTY TRANSACTIONS (Extracted from the Accompanying Notes to the Audited Accounts)

An entity or individual is considered a related party of the Society for the purposes of the financial statements if:

- it possesses the ability (directly or indirectly) to control or exercise significant influence over the operating and financial decisions of the Society or vice versa; or
- it is subject to common control or common significant influence.

During the financial year, transactions with related parties on terms agreed between the parties are as follows:

	FY10/11 \$	FY09/10 \$
Administrative fee	84,860	64,700
Programme expenses	53,960	27,160
IT expenses	1,375	3,722
Training	-	976
<u>Key management compensation</u>		
Key personnel compensation (included in Employee Benefits - Note 16)	99,858	81,091

IT expense relates to fees paid to a company in which a management committee member of the Society has an interest.

4. MANAGEMENT OF CONFLICT OF INTEREST

There are no paid staff on the Society's Management Committee.

Committee/ Board Members are required to disclose any interest that they may have, whether directly or indirectly, that the Society may enter into or in any organisations that the Society has dealings with or is considering dealing with; and any personal interest accruing to him as one of the Society's supplier, user of services or beneficiary. Should there be any potential conflict of interest, the affected management committee member may not vote on the issue that was the subject matter of the disclosure. Detailed minutes will be taken on the disclosure as well as the basis for arriving at the final decision in relation to the issue at stake.

ACKNOWLEDGEMENT OF DONORS & VOLUNTEERS

CARE CORNER FAMILY SERVICE CENTRE (WOODLANDS)

DONORS

SUPPORT IN CASH - EDUCATIONAL THERAPY SERVICE

\$10,000 and above

- CapitaLand Hope Foundation
- Cargill International Trading Pte Ltd
- Chen Li Presbyterian Church
- The Community Foundation of Singapore
- Anonymous Donor

\$1,000 to \$4,999

- Ezra Holdings Limited
- Lee Foundation
- The Wan Boo Sow Charity Fund
- Anonymous Donor

\$500 to \$999

- Lee Soo Hoon Phillip
- Lim Jee Keng
- Lim Ming King
- Long Shih Pin Kevin
- New Life Community Services Centre
- Siow Kian Shing

\$100 to \$499

- Ang Ghoon Kiat
- Ang Meng Koh
- Ash and Charlotte
- Chew Tong Seng
- Chia Family
- Chia Miao Lang
- Chua Kim Seng
- Doreen
- Gan Chee Lip
- Gan Leong Ming
- George Abraham
- Hong Pui Noh

- Jacqueline Yip
- Julie Leow
- Khoo Family
- Kwok family
- Lau Lai Choon
- Law Hoi Pa
- Low Geok Hiong
- Lu Choon Pah
- Minimah D/O Maniam
- Mrs Peh
- National Heart Centre of Singapore Pte Ltd
- Ng Kee
- Ong Lam Hing
- Poh Meng Air-Conditioning Pte Ltd
- Swaran Singh
- Wong Hwa
- Wong Siew Moi
- Anonymous Donor

SUPPORT IN KIND

ORGANISATION/CORPORATION

- Community Chess
- Kimberly-Clark Asia Pacific Pte Ltd
- NTUC Fair Price
- Singapore Press Holdings Limited
- TIME Magazine

COMMUNITY/EDUCATIONAL INSTITUTION

- North West CDC
- The Boys' Brigade Sharity Gift Box

INDIVIDUAL

- Marianne Tan Qiao Bing
- Anonymous Donor

VOLUNTEERS

COMMUNITY/EDUCATIONAL INSTITUTION

- NUS Rotaract Club

INDIVIDUAL

- Abigail Wang
- Ang Shin Yi
- Audrey Ng Shi Hui
- Christine Tan
- Ho Yi Min Vivien
- Lam Sim Theen
- Loh Min Qi
- Pakit Siangyen

LEGAL CONSULTATION

- Raymond Tan

HEALTHY START PROGRAMME

- Ang Jingshi
- Cindy Neo
- Crystal Ng
- Elaine
- Emily Lim
- Eng Joo Zhi
- Esabelle Yam
- Joanne Wong
- Lee Yee Yong
- Lynn Ong Geok Hong
- Shaikha Maimunah Binte Shaikh Fuad Mattar
- Siyu
- Tan Siew Ghim

YOUTH INN - PROGRAMME

- Derek Khor
- Frisca Tandean
- Jamie Lim
- Kerh Shu Li
- Maliheh Taheri
- Tan Yuan Shiow

"This is how we know what love is: Jesus Christ laid down His life for us. And we ought to lay down our lives for our brothers and sisters.

If anyone has material possessions and sees a brother or sister in need but has no pity on them, how can the love of God be in that person?

Dear children, let us not love with words or speech but with actions and in truth."

ADMINISTRATION OFFICE

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COUNSELLING SERVICES

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FAMILY SERVICE CENTRES

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(Admiralty)
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Care Corner Family Service Centre
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Care Corner Family Service Centre
(Toa Payoh)
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Care Corner Family Service Centre
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STUDENT CARE SERVICES

Care Corner Student Care Centre
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Care Corner Student Care Centre
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Care Corner Student Care Centre
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Care Corner Student Care Centre
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CHILD CARE SERVICES

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Care Corner Child Development Centre
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Care Corner Child Development Centre
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Care Corner Child Development Centre
(St George)
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sg.cdc@carecorner.org.sg

Care Corner Child Development Centre
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yishun.cdc@carecorner.org.sg

ELDER CARE SERVICES

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Care Corner Seniors Activity Centre (TP5)
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Care Corner Seniors Activity Centre (TP170)
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Care Corner Social Day Care for the Elderly
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YOUTH SERVICES

Care Corner - Teck Ghee Youth Centre
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CROSSROAD Youth Centre
- A Project by Care Corner FSC (Admiralty)
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Y'w@p The Youth Club
- by Care Corner FSC (Toa Payoh)
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EDUCATIONAL THERAPY SERVICE

Care Corner Educational Therapy Service
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TRAINING CENTRE

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For general enquiries e-mail: ccs@carecorner.org.sg

Counselling Hotline (Mandarin)

1800-3535-800

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Celebrating **30** years of CARE † LOVE
1981~2011

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Our Partners in Social Services

