



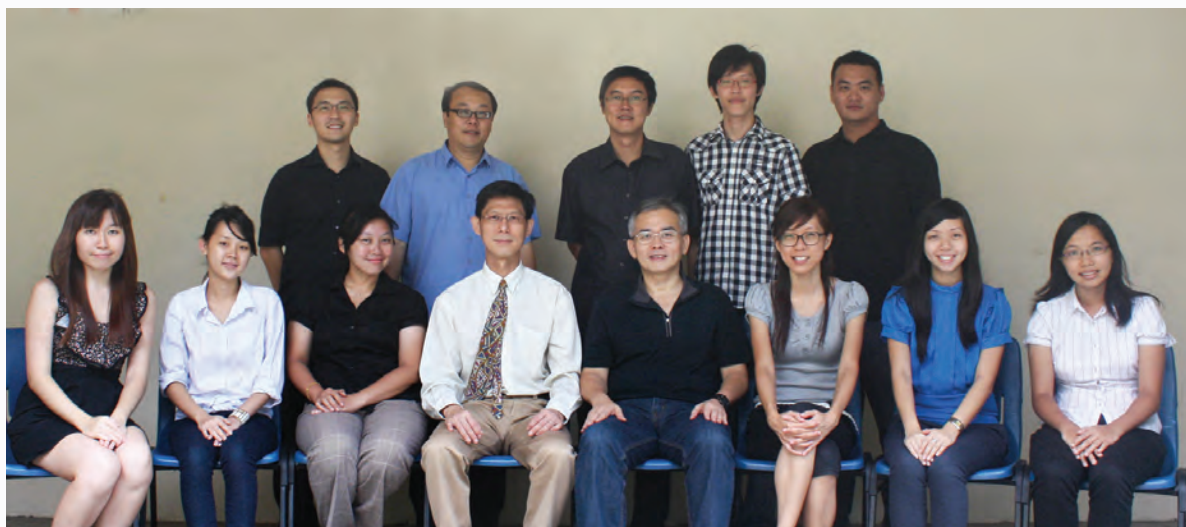
Care Corner Annual Report 2010/2011

Loving & Caring for the Community

Celebrating *30* years of CARE + LOVE
1981~2011

In Faithful Service

CARE CORNER – TECK GHEE YOUTH CENTRE



Care Corner - Teck Ghee Youth Centre

Blk 346 Ang Mo Kio Avenue 3
#01-2280 Singapore 560346
Tel: 6554 7100
cc-tgyc@carecorner.org.sg

CARE CORNER – TECK GHEE YOUTH CENTRE was registered under the Societies Act in Singapore on 5 November 2007 and registered under the Charities Act on 1 August 2008. The Society is a full member of the National Council of Social Service, has an Institution of a Public Character (IPC) status, and is in full compliance with the Code of Governance.

Unique Entity Number (UEN): T07SS0217B
Registered Address: Block 346 Ang Mo Kio Avenue 3 #01-2280 Singapore 560346
Independent Auditor: Ng, Vun & Company, Certified Public Accountants
Banker: Oversea-Chinese Banking Corporation Ltd
Principal Activities: To provide counselling services and guidance to youths, as well as holistic programmes in support of their mental, physical and social needs. To also operate programmes that will encourage social integration among youths to promote cultural, racial and religious tolerance. In addition, to provide a network of close and trustworthy friends who will help influence them positively in making healthy choices.

STAFFING

Social Worker	1
Counsellor	1
Programme Personnel (including Social Work Assistant)	5
Administrative Personnel	2
Cleaner/Cook	1
Total	10

Salary Range (\$)	1 to 20,000	20,001 to 40,000	40,001 to 60,000	Total
No. of Staff	2	4	4	10

Note:

Mr Michael Ng Choon Chuan has replaced Mr Isaac Koh Poo Huat as Assistant Treasurer of the Society with effect from 21 April 2011.

PATRON'S MESSAGE



Gan Kim Yong
Minister, Ministry of Health

“Care Corner has consistently delivered dedicated services through its 24 centres, not just providing direct assistance, but also in forming a bridge between needy individuals and available resources...”

Care Corner was inspired by the desire to reach out and help those less privileged.

As the organisation enters into its 30th year of service, I am glad to note that the zeal and passion of the staff have been unwavering all through the years. Care Corner has consistently delivered dedicated services through its 24 centres, not just providing direct assistance, but also in forming a bridge between needy individuals and available resources such as donors and various partners-in-service who shared a common purpose of wanting to come together to help the less fortunate.

I commend the Management and the team at Care Corner for their dedication and commitment in serving the community, and on the impact that they have made to the community!

CARE CORNER-TECK GHEE YOUTH CENTRE MANAGEMENT COMMITTEE

CARE CORNER - TECK GHEE YOUTH CENTRE



PRESIDENT
Yang Sik Horng
(Dr)

VICE-PRESIDENT

Luke Peng Ngiap Luan

SECRETARY

David Tay Lak Khoon

TREASURER

Chan Wah Tiong

ASSISTANT TREASURER

Michael Ng Choon Chuan

MEMBERS

Daniel Ang Yew Tiong
Peter Chuang Leh Chu
Lee Kuan Kien
George Lee Kwee Seng
Li Hsiao Yuan
Wong Chin Koon
Ricky Yang Teng Chew
Daniel Yeo Keng Puan

CARE CORNER SUB-COMMITTEES

AUDIT COMMITTEE

Chairperson Ang Boon Kiat
Members Wong Hwa Cheong
Phillip Wong Toon Suan
Management Rep. Lye Fei
Judy Seow
Secretariat Agnes Chia

FINANCE COMMITTEE

Chairperson Chan Wah Tiong
Members Ong Keng Tian
Pang Hoe Sang
Michael Ng Choon Chuan
Wilson Tan Siang Hwa
Management Rep. Lye Fei
Secretariat Judy Seow

HUMAN RESOURCE COMMITTEE

Chairperson Li Hsiao Yuan
Members Lim Khay Tham
Daniel Ang Yew Tiong
Tan Kia Jin
Management Rep. Lye Fei
Secretariat Sarah Ng (till 8 July 2011)
Vincent Teo (w.e.f. 3 May 2011)

COMMUNICATIONS COMMITTEE

Chairperson Dolly Goh
Members Michael Ng Choon Chuan
Raymond Kwok Kin Teng
Phillip Wong Toon Suan
Richard Cheung Teck Cheong
Management Rep. Lye Fei
Secretariat Audrey Choo

PROGRAMME & SERVICES COMMITTEE

Chairperson Laurence Wee Yoke Thong
Members Benjamin Teoh Soon Beng
Wilson Tan Siang Hwa
Roger Tan Kia Hock
Management Rep. Lye Fei
Secretariat Audrey Choo

BUILDING COMMITTEE

Chairperson Raymond Woo Kok Chew
Members Ong Keng Tian
Pang Hoe Sang
Roger Tan Kia Hock
Management Rep. Lye Fei
Secretariat Grace Lee
Audrey Choo

PRESIDENT'S MESSAGE



Dr Yang Sik Horng

Thanks be to God for a wonderful year at the Youth Centre!

It has been heartening to see the growth of the Centre as we continued with our mission of reaching out to at-risk and needy youths. Through this year, programmes and drop-in activities have connected with more youths and their families thus providing a holistic approach and development in touching lives.

The Centre has indeed offered much needed hope, refuge and support to the many families and youths out there who needed guidance and encouragement as they faced the trials of daily life.

I am grateful to all the generous individual and corporate donors for their contribution towards our youth outreach. Special thanks to all staff and volunteers for their commitment and sacrifices, I am confident it has made a significant difference to the youths and their families.

In the coming FY, let us continue the good works and trust the Lord to lead us to even greater heights of service and impact! *"Bear one another's burdens, and so fulfil the law of Christ."* - Galatians 6:2

EXECUTIVE DIRECTOR'S MESSAGE

With a current staff strength of 11, the Youth Centre continued to reach out to more youths in the community through the 'Evergreen Bees Mentoring Programme' and 'iPlus Enhanced STEP-UP Programme'. We are glad that the programmes have been able to assist more than 300 youths and families directly.

The growth at the Centre is indeed a journey of faith as we trust the Lord for His provision. Indeed, we are very thankful for the continued support and donations from Management Committee members, as well as individual and corporate donors who had given generously these past years. Special thanks to the staff and volunteers for their hard work, passion and unity as we journeyed together to better serve needy and at-risk youths in the community.

For the new FY, we look forward to a further increase in our client outreach, through growing our services, together with plans to renovate our premises, to provide better facilities for our clients.

May the Lord's strength, wisdom and guidance be with us all!

"The Lord is good to all, and His tender mercies are over all His works; All Your works shall praise You, O Lord, and Your saints shall bless You." - Psalm 145:9-10



Daniel Chien Tiaw Huat

PROGRAMMES & SERVICES

Care Corner – Teck Ghee Youth Centre ('CC-TGYC')

In our ongoing outreach to needy, and at-risk children and youths in the community, CC-TGYC continued to deliver the following: (1) the Evergreen Bees Mentoring Programme ('EBEES') - which was for upper primary level children, (2) iPlus Enhanced STEP-UP Programme, a school-based social work programme, (3) Drop-in services for youths, and (4) a Tuition Programme (adhoc basis) in FY 10/11.

The Centres' focus had been very much towards the youth community in the Ang Mo Kio/Teck Ghee district which was within the Centre's proximity, as was reflected by the 90% participation rate from youths in this area for the EBEES and Drop-in programmes.



Total No. of Beneficiaries (Direct & Indirect) 802

Total No. of Active Volunteers 50

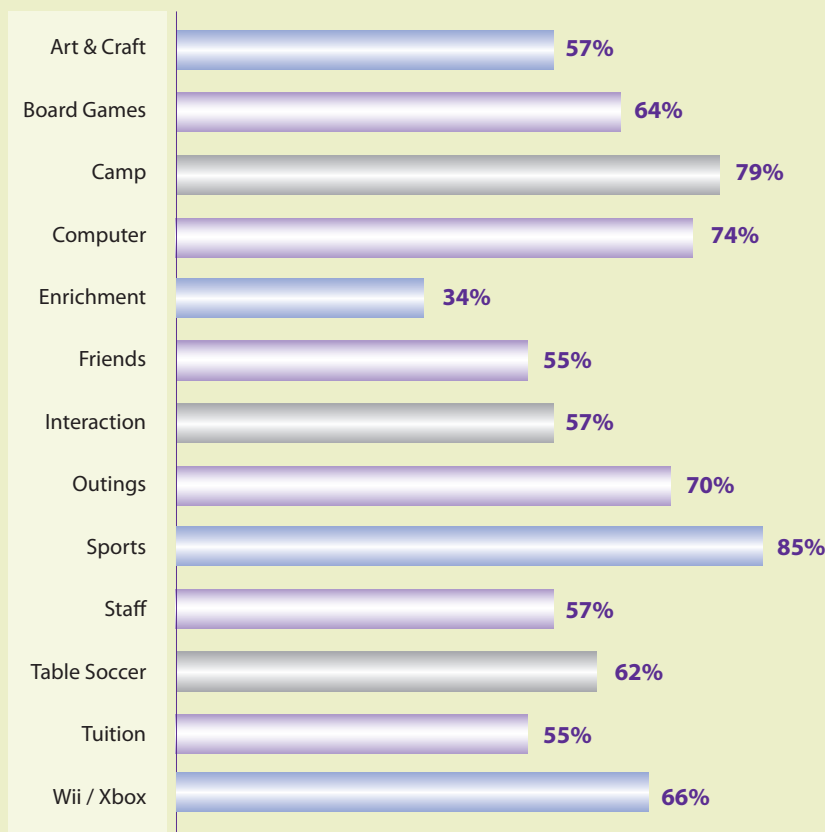
Programme	Description	Participants
		Direct Beneficiaries
1 Evergreen Bees Mentoring Programme (EBEES)	<ul style="list-style-type: none"> Academic assistance and mentoring through structured activities (craft sessions, board games and outdoor sports). Provided 3 times a week to build self-efficacy and self-esteem in at-risk children and youths. 95% were from needy families. Actively engaged the support of Volunteer Mentors. 	60
2 iPlus – Enhanced STEP-UP Programme	<ul style="list-style-type: none"> A school-based social work and preventive programme for youths who exhibit at-risk behaviour. Helped youth at-risk to stay on at school. Collaborated with 4 schools: Ang Mo Kio Secondary School, Bowen Secondary School, Bishan Park Secondary School, and Bendemeer Primary School. 	105
3 Youth Drop-In	<ul style="list-style-type: none"> Provided an alternative hang out place for neighbourhood children/youths to keep them off the streets and from being led astray through acquiring undesirable social habits/ friends. 	224
4 Tuition Programme (Adhoc)	<ul style="list-style-type: none"> Provided free academic support to neighbourhood children/youths from low-income families and who were not under any other CC-TGYC programmes. 	12
Total		401
	Community Engagement	Volunteers
5 Volunteer Management	<ul style="list-style-type: none"> EBEES Programme iPlus - Enhanced STEP-UP 	40
		10

Key EBEEES Events for the Year	Event Dates
EBEES Camp	8 to 10 Jun 2010
NBA Basket Ball Clinic	30 Jun 2010
Wearnes Computer Corner	22 Sep 2010
CC-TGYC Flag Day	30 Oct 2010
Johnson & Johnson International Volunteering Day	25 Nov 2010
EBEES Mentoring Camp	1 to 3 Dec 2010
Christmas Celebration cum Volunteer Appreciation	17 Dec 2010



Responses from an **EBEES Quarterly Survey (October 2010)** which was participated by 23 children from Primary 4 to 6.

“Which part of Evergreen Bees Mentoring Programme did you like? You may choose more than one item.”



A Learning Experience as a Volunteer

“I had only just started volunteering at Evergreen Bees recently, and I have to say that I really liked it a lot! The children and youths whom I met on every Friday were very lively, active and friendly. Sometimes, it may seem difficult to ‘manage’ all of them, but for most of the time, I had enjoyed myself while volunteering there and hoped that they did too!

Through interacting with them, I realised that each individual child was very different. I learned to use different approaches in mentoring and carrying out of activities with each child. In addition, a lot of patience, care and concern was necessary. It was important to pay close attention and listen to what each one had to say.

It was also very important to constantly use positive and encouraging words towards them, which then helped motivate them to reach out for the best. I look forward to being more involved in other programmes which EBEEES may have for the children and youths.”



Motivating Her Son

Before Tommy was referred to the iPlus Programme, his mother mentioned to a caseworker that he was unmotivated in studying, showed signs of agitation and would be very bad tempered at home. His school results were also very poor. All in all, she was very worried about where these issues would lead to.

Towards the end of 2010, after 9 months in the iPlus Programme, Tommy's mother mentioned that he had shown significant improvements in his behaviour and learning attitude. She felt that he was much more positive and had become very motivated in his studies. His school results indicated that he had improved a lot as well. His mother was very thankful to the iPlus team, for all the academic support and the mentoring that had been provided to Tommy, even beyond the school programme that was being provided, for Tommy and his classmates. Tommy's mother finally mentioned that it would have been even better had Tommy been exposed to such a programme at an earlier stage!

Parents' responses from the **EBEES Quarterly Survey (October 2010)**

Response	Yes (%)	No (%)
My child enjoyed the EBEES Programme	98	2
He/she got along better with friends	96	4
My child was happier	94	6
My child has done better in school	92	8
My child felt better about himself/ herself	90	10
My child was better behaved at home	85	15
My child listened better	83	17
He/ she seemed more responsible	81	19
His/ her homework had improved	77	23
My child was less angry	73	27



A CC-TGYC Flag Day held on Saturday, 30 October 2010 raised \$78,700 in support of the Centre's outreach work.

DISCLOSURE REPORT

The Statement of Accounts were authorised for issue on 30 June 2011 by the Board, and is enclosed with this Annual Report in a CD. The accompanying notes to the audited accounts form an integral part of these financial statements. A copy of the full set of accounts may also be downloaded from our website: www.carecorner.org.sg.

The Society held a Fund-raising Event during the financial year and has complied with 30/70 Rule. The donation received have been used in accordance with the Society's objectives.

1. RESERVE POLICY

In keeping with the recommendations from the National Council of Social Service, the Society's Reserve Policy is to retain not more than 5 years of its total operating expenditure.

2. RESERVE POSITION

	FY10/11	FY09/10	% Increase/ Decrease
Unrestricted Funds (Reserves)	187,850	89,835	109%
Restricted / Designated Funds:	8,629	1,578	447%
- Asset Capitalisation Reserve	8,629	1,578	447%
TOTAL FUNDS <i>(Includes unrestricted, restricted / designated funds)</i>	196,479	91,413	115%
Ratio of Reserves to Annual Operating Expenditure	0.4	0.3	

3. RELATED PARTY TRANSACTIONS (Extracted from the Accompanying Notes to the Audited Accounts)

An entity or individual is considered a related party of the Society for the purposes of the financial statements if:

- it possesses the ability (directly or indirectly) to control or exercise significant influence over the operating and financial decisions of the Society or vice versa; or
- it is subject to common control or common significant influence.

During the financial year, transactions with related parties on terms agreed between the parties are as follows:

	FY10/11 \$	FY09/10 \$
Donation income	20,000	42,000
Insurance expense	-	1,590
IT expense	200	696
Management fees	8,970	-
Other income	-	1,155

IT expense relates to fees paid to a company in which a management committee member of the Society has an interest.

4. MANAGEMENT OF CONFLICT OF INTEREST

There are no paid staff on the Society's Management Committee.

Committee/ Board Members are required to disclose any interest that they may have, whether directly or indirectly, that the Society may enter into or in any organisations that the Society has dealings with or is considering dealing with; and any personal interest accruing to him as one of the Society's supplier, user of services or beneficiary. Should there be any potential conflict of interest, the affected management committee member may not vote on the issue that was the subject matter of the disclosure. Detailed minutes will be taken on the disclosure as well as the basis for arriving at the final decision in relation to the issue at stake.

ACKNOWLEDGEMENT OF DONORS & VOLUNTEERS

CARE CORNER – TECK GHEE YOUTH CENTRE

DONORS

SUPPORT IN CASH

\$10,000 and above

- Care Corner Singapore Ltd
- Hope Presbyterian Church
- Johnson & Johnson Pte Ltd
- Lye Fei
- Ngee Ann Development Pte Ltd
- PM Lee Hsien Loong
- Singapore Totalisator Board
- Anonymous Donor

\$5,000 to \$9,999

- City Pacific Resources Pte Ltd
- Hydrochem (S) Pte Ltd
- Hyflux Ltd
- Lee Foundation
- Phui Meow Kuan
- The Shaw Foundation
- 2 Anonymous Donors

\$1,000 to \$4,999

- Chan Wah Tiong
- Chien Tiaw Huat
- Estate of Quah Poh Lian
- Hexacon Construction Pte Ltd
- Kelly Sofian
- Lee Soon Chin
- LGA Telecom Pte Ltd
- Li Hsiao Yuan
- Lim Hai Yian
- Luke Peng Ngiap Luan
- Michael A. Witt
- Mohanaeswaran Manickam

- Pang Kok Meng
- Strategic Marketing (S) Pte Ltd
- Tay Lak Khoon
- Teoh Soon Beng
- Tham Chi Choon, Alvin
- Wee Yoke Thong
- Yang Sik Horng
- Young Men's Christian Association of Singapore

\$500 to \$999

- Chuang Leh Chu
- Gao Xiao Ruo
- Kee Kiang Peng
- Toh Lian Leong
- Winston How Pow Hian
- Z Fencing Pte Ltd

\$100 to \$499

- Choy Peng Keat
- Elizabeth Soh
- Hoe Hong Jun
- Hoe Hong Sun
- Lim Khay Tham
- Lye Sun Sang
- Marcus Tan Wee Kian
- Ng Kok Chin
- Oh Wan Chyi
- The Mandy's Pte Ltd
- Woo Kok Chew @ Woo Raymond
- Zion Bible Presbyterian Church

SUPPORT IN KIND

ORGANISATION/CORPORATION

- Ayam Brand
- Donut Factory
- WBL Corporation Limited

VOLUNTEERS

ORGANISATION/CORPORATION

- SG Cares
- The City Church
- United Overseas Bank
- YMCA of Singapore

COMMUNITY/EDUCATIONAL INSTITUTION

- Anderson Junior College
- Anglo-Chinese Junior College
- Chung Cheng High School (Main)
- Hwa Chong Institute
- Nanyang Junior College
- Nanyang Polytechnic
- National Institute Education
- National Junior College
- Nanyang Technology University
- Ngee Ann Polytechnic
- Raffles Junior College
- Singapore Institute of Management
- Singapore Management University
- Victoria Junior College

INDIVIDUAL

- Daryl Lai
- Song Tingxin
- Tan Guan Ning
- Tang Yuin Kay

"This is how we know what love is: Jesus Christ laid down His life for us. And we ought to lay down our lives for our brothers and sisters.

If anyone has material possessions and sees a brother or sister in need but has no pity on them, how can the love of God be in that person?

Dear children, let us not love with words or speech but with actions and in truth."

ADMINISTRATION OFFICE

Care Corner Singapore Ltd
8 New Industrial Road
#06-03 LHK3 Building
Singapore 536200
Tel: 6250 6813 Fax: 6288 6833
ccs@carecorner.org.sg

COUNSELLING SERVICES

Care Corner Counselling Centre
Tel: 6353 1180 Fax: 6354 1180
cccc@carecorner.org.sg

FAMILY SERVICE CENTRES

Care Corner Family Service Centre
(Admiralty)
Tel: 6365 8751 Fax: 6365 6267
am.fsc@carecorner.org.sg

Care Corner Family Service Centre
(Queenstown)
Tel: 6476 1481 Fax: 6476 1483
qt.fsc@carecorner.org.sg

Care Corner Family Service Centre
(Toa Payoh)
Tel: 6356 1622 Fax: 6356 1623
tp.fsc@carecorner.org.sg

Care Corner Family Service Centre
(Woodlands)
Tel: 6362 2481 Fax: 6362 4824
wl.fsc@carecorner.org.sg

STUDENT CARE SERVICES

Care Corner Student Care Centre
(Admiralty)
Tel: 6365 1075 Fax: 6365 0727
am.scc@carecorner.org.sg

Care Corner Student Care Centre
(Marsiling Pri Sch)
Tel: 6366 1129 Fax: 6258 9634
mps.scc@carecorner.org.sg

Care Corner Student Care Centre
(Toa Payoh)
Tel: 6258 5170 Fax: 6258 9634
tp.scc@carecorner.org.sg

Care Corner Student Care Centre
(Woodlands)
Tel: 6269 5784 Fax: 6269 5784
wl.scc@carecorner.org.sg

CHILD CARE SERVICES

Care Corner Child Development Centre
(Admiralty)
Tel: 6362 1566 Fax: 6362 1866
am.cdc@carecorner.org.sg

Care Corner Child Development Centre
(Canberra Road)
Tel: 6481 7427 / (Blk 350C) – 6481 5569
Fax: 6481 7347
ca.cdc@carecorner.org.sg

Care Corner Child Development Centre
(Leng Kee)
Tel: 6473 3109 Fax: 6473 3105
lk.cdc@carecorner.org.sg

Care Corner Child Development Centre
(St George)
Tel: 6298 2543 Fax: 6297 9035
sg.cdc@carecorner.org.sg

Care Corner Child Development Centre
(Yishun)
Tel: 6756 0729 Fax: 6755 1776
yishun.cdc@carecorner.org.sg

ELDER CARE SERVICES

Care Link
Tel: 6258 0503 Fax: 6258 7550
carelink@carecorner.org.sg

Care Corner Seniors Activity Centre (TP5)
Tel: 6258 7922 Fax: 6258 1758
tp.sac@carecorner.org.sg

Care Corner Seniors Activity Centre (TP170)
Tel: 63527930 Fax: 6352 7938
tp170.sac@carecorner.org.sg

Care Corner Social Day Care for the Elderly
Tel: 6253 6979 Fax: 6253 7216
tp.sdc@carecorner.org.sg

YOUTH SERVICES

Care Corner - Teck Ghee Youth Centre
Tel: 6554 7101 Fax: 6554 7105
tgyc@carecorner.org.sg

CROSSROAD Youth Centre
- A Project by Care Corner FSC (Admiralty)
Tel: 6364 2203 Fax: 6364 2213
am.youth@carecorner.org.sg

Y'w@p The Youth Club
- by Care Corner FSC (Toa Payoh)
Tel: 6356 1622 Fax: 6356 1623
ywap@carecorner.org.sg

EDUCATIONAL THERAPY SERVICE

Care Corner Educational Therapy Service
Tel: 6259 8683 Fax: 6259 8781
ets@carecorner.org.sg

TRAINING CENTRE

Care Corner Training Association
Tel: 6353 4696 Fax: 6354 1180
ccta@carecorner.org.sg

For general enquiries e-mail: ccs@carecorner.org.sg

Counselling Hotline (Mandarin)

1800-3535-800

www.carecorner.org.sg

Celebrating **30** years of CARE † LOVE
1981~2011

Care Corner Singapore Ltd
Tel: (65) 6250 6813
Email: ccs@carecorner.org.sg
www.carecorner.org.sg

Our Partners in Social Services

